



**Toughpad FZ-A1 accessories, software and services
make it the go-anywhere, do-anything tablet.**



Toughpad FZ-A1



Panasonic and its partners design a wide assortment of accessories, peripherals, software and world-class services for data capture, connectivity and transport, including readers, printers, adapters and docks for the Toughpad™ FZ-A1. Tested and certified by Panasonic, they allow you to expand and enhance Toughpad capabilities across a broad spectrum of enterprise and government solutions. From barcode and smartcard readers, to mobile printers and docking stations, no tablet offers all the rugged and flawless performance capabilities that enable you take Toughpad anywhere you need to go.

- Android™-powered tablet with hardware encryption and embedded enterprise-grade security and management
- 10.1" daylight-readable multi touch + digitizer
- MIL-STD-810G, 4-foot drop and all weather IP65 dust and water resistant design
- Dedicated GPS, Wi-Fi, Bluetooth® and optional 4G LTE
- MircoSD card slot; Micro-USB and Micro HDMI ports
- Wi-Fi hotspot router support
- FIPS140-2 (Level 2) compliant for impenetrable protection
- 3-year warranty with business-class support



Panasonic

ACCESSORIES

Barcode Scanning and MSR Attachments

- Secure attachment maintains the tablet's rugged design and ingress protection
- Reads all ISO-standard barcode symbologies
- Compatible with Toughmate® X-Strap and Havis docking accessories
- Ideal for POS/retail, field services, healthcare and public safety
- Also available with a PCI 2x-compliant magnetic stripe reader
- Three-track card reader (for ISO and AAMVA cards) for credit cards, driver's licenses and loyalty cards
- Supports triple DES encryption and DUKPT key management



FZ-A1-BCR-MSR

2D barcode reader attachment with magnetic stripe reader for FZ-A1

Vehicle and Cradle Solutions by Havis

- Industrial-grade construction for rugged environments
- Supports charging and connection to peripherals
- Securely mounts on carts, walls, desktops and vehicles
- Tilt-swivel device easily changes from portrait to landscape
- Built with theft deterrence, longevity and stability in mind



DS-PAN-501-P

Cradle with (2) USB, (1) Ethernet, (1) Power Port



DS-PAN-502-P

Cradle with (2) USB, (1) Ethernet, (1) power port, (1) AC adapter



DS-PAN-503

Cradle only — No charging or communication



DS-DA-218

Desktop stand



Productivity and Protection Solutions by Infocase

- Toughmate cases are ideal for workers in the field
- Hand and shoulder straps keep cases secure
- Cases also fold to easel position for easy tablet display

- FZ-A1 X-Strap offers sturdy, ergonomic tablet grip
- FZ-A1 X-Strap compatible with select vehicle docking stations

**TBCA1XSTP-P**

Toughmate A1 X-Strap and shoulder strap

**TBCA1XSCAN-P**

Toughmate A1 X-Strap and shoulder strap
(FZ-A1-BCR/MSR and FZ-A1-BCR compatible)

**TBCA1HDSTP-P**

Toughmate A1 rotating hand strap with
shoulder strap

**TBCA1AONL-P**

Toughmate always-on case with easel
position (ballisticnylon)

**TBCA1PFLIO-BLK-P**

Toughmate A1 professional portfolio

**TBCA1SLVNP-P**

Toughmate A1 neoprene sleeve

**TBCMAGRDP**

Toughmate MSR pouch for MagTek Bullet



Panasonic

ACCESSORIES

Power Solutions by LIND

- Rugged mobile adapter with highest degree of circuit protection
- Robust design enables use in harsh mobile environments
- Rugged aluminum case protects against shock and vibration



CF-LNDDC24

LIND car charger

- Timer protects your vehicle's battery from over discharge
- Timer protects equipment from low-voltage and high-voltage damage
- Smaller, more compact package for installation in tight areas



CF-LNDLPT

LIND low-profile shut-down timer

Rugged Mobile Printers by Zebra

- Rugged/lightweight receipt and mobile thermal printers
- Ideal for law enforcement (e-citation), delivery of goods, field services
- IP54-rated for harsh environments



PZ420S

Zebra 4" rugged printer RW 420 with mag stripe reader. Additional Bluetooth® option recommended

- LCD for reading battery/network status
- Vehicle cradles for convenient, on-the-road operation
- Quick and easy in-the-field payment processing



PZ420SMC

Zebra 4" rugged printer RW 420 with mag stripe reader. Includes a belt clip. Additional Bluetooth® option recommended



Panasonic

SOFTWARE

ADP Dealer Services

Field Service



ADP Dealer Services provides integrated technology solutions to about 25,000 auto, truck, motorcycle, marine, recreational vehicle and heavy equipment dealers throughout North America, Europe, the Middle East, Africa, Asia Pacific and South America. It is represented in nearly 100 countries worldwide. ADP makes it easy for dealers to achieve measurable results and drive additional profit in every area of the operation with innovative solutions to tackle the toughest challenges. Its integrated products and solutions provide accurate, real-time information to make faster, better decisions for a dealership. Its products and services enable you focus on finding and keeping customers for life. ADP helps eliminate manual processes and streamline business so you can drive more profit to your bottom line.

Circadence Network Optimization



Circadence® has reinvented what is possible with WAN optimization, business continuity and mobile accessibility for devices like the Panasonic Toughpad. Thousands of Circadence customers in global businesses, government agencies, and small- to medium-sized companies rely on Circadence's patented optimization technology to maximize performance and reliability between locations every day. Independent tests prove that the Circadence proprietary optimization platform is up to 50 times faster in congested networks and provides patented application persistence for all connections, including Wi-Fi, cellular and wired Internet.

AirWatch

Mobile Device Management



AirWatch provides a mobile security, device, application and content management solution designed to simplify mobility. AirWatch's highly scalable, web-based solution provides a single, integrated, real-time view of an entire fleet of devices. With AirWatch, IT can automate the management and tracking of Toughpad™ tablets and other mobile devices and reduce the cost and effort of device deployments.

CITRIX - XenClient Enterprise

Virtual Services



Citrix offers a complete mobile solution with mobile device, application and data management in a single, enterprise mobility product line with Citrix CloudGateway™, Me@Work™ and, most recently, with the acquisition of Zenprise, a mobile device management solution. CloudGateway offers a single control point to manage and securely deliver native mobile apps, as well as Windows, Web and SaaS apps, to any corporate or personal device. Citrix Me@Work, offers complete mobile app family built for business that includes Citrix ShareFile™ for secure mobile data access; Citrix GoToMeeting® for easy, integrated mobile collaboration; and Podio™ for social team collaboration, as well as new Citrix @WorkMail™ and @WorkWeb™ apps for secure mobile email and web access. Zenprise adds mobile device management, offering first industry solution for managing mobile devices, apps and data from a single, integrated enterprise mobility product line.

TOUGH PAD

SOLUTIONS FOR BUSINESS



Panasonic

SOFTWARE

DragonForce by Drakontas

Command and Control



DragonForce, by Drakontas, is a mobile team collaboration application that provides command and control / shared situational awareness capabilities for enterprise and public safety users.

DragonForce provides mission-critical team collaboration with an integrated suite of information sharing tools. The capabilities provided include: real-time personnel tracking on maps, collaborative whiteboards and situation reports, instant messaging among individuals and groups, and online storage and sharing of frequently used files, maps and images. DragonForce can support any operation that requires team coordination, information sharing and human/physical asset tracking. Operational examples include: day-to-day policing, special event and incident management, specialized team operations (SWAT, HAZMAT, Search & Rescue), campus and critical infrastructure security, maintenance and operations.

Hilton Software

In-Flight Navigation



Hilton Software's WingX for the Toughpad tablet is the same award-winning solution that provides aviation charts and navigation solutions for general aviation, airline and military pilots. WingX's proprietary compression algorithms enable pilots to store and quickly view thousands of aviation charts on the Toughpad tablet, thereby enhancing safety. Airlines are also able to substantially reduce fuel costs by eliminating the weight of the paper. WingX's advanced technology makes full use of the dual-core processor, graphics capabilities and GPS receiver of the Toughpad tablet.

Geocove

Post-Disaster Building Inspection



Geocove provides consulting services to businesses across a multitude of industries, including government. Its vast experience designing, customizing and implementing the Esri suite of GIS products enables it to optimize solutions for Toughpad™ tablets.

InQuest Technologies

Enterprise Business Application Development



InQuest Technologies is redefining the boundaries of enterprise software. InQuest's flagship product, IQ: Enterprise™ is a web-based solution that allows companies to configure and deploy web-based apps that are consumable on any device, including the Toughpad tablet powered by Android™ while retaining full IT control and governance over access and data. IQ: Enterprise™ applications, "SmartApps," can be rapidly configured with no programming and can be consumed in real time on any computer or mobile device in the field or office. In addition InQuest Technologies offers a complete cloud-based delivery model of IQ: Enterprise™ via SmartApp.com.™ SmartApp.com™ is the only place where you can build, buy, sell and run enterprise mobile applications in the cloud.

Mi-Co

Forms Automation



Mi-Co is the market leader in mobile-electronic-forms software for devices such as the new Panasonic Toughpad™ tablet. Mi-Co's Mi-Forms software enables businesses to capture any data (handwriting, voice, photos, GPS coordinates, barcodes, etc.), on any device and send it anywhere (back-end systems like ERPs, document management systems and more). With experience since 1999 and customers such as Eli Lilly, AT&T, Sutter Health, Children's Hospital Boston, Newmont Mining and more, Mi-Co is the intelligent choice for mobile-forms solutions for your Panasonic devices.



Panasonic

SOFTWARE

MiT Systems

Mobile Solutions for Sales,
Delivery & Merchandising.

In a rapidly evolving distribution technology environment comes innovation from MiT Systems with the EzCloud Sales™ web ordering app designed to provide retailers with the ability to conveniently and easily place efficient orders anytime, anywhere. This cloud-based solution is intuitive, cost-effective and runs on any of the leading browsers optimized for either the 10.1 inch or 7 inch Toughpad™ tablets. Users can control available shipping dates, credit limits, minimum order thresholds etc., while displaying valuable data including new product information, sales history and product discounts to create the most efficient and timely orders. Gain real-time visibility into sales analysis to better assist with forecasting and production schedules while providing a higher level of customer satisfaction in the marketplace.

Nuance Communications

Text and Voice Input



Swype by Nuance is a four-in-one keyboard that understands you and your business. Whether you swype, type, write, or speak — Swype “learns” your input style so the more you use it, the smarter it gets. Swype can also be customized with professional (and even downloadable) linguistic models for your industry application (healthcare, education, government, etc), improving the intelligence and productivity of your Panasonic Toughpad.

Quofore

Merchandising/Field Sales/
Marketing



Since 1998, Quofore has focused exclusively on developing next-generation, world-class mobile solutions for consumer products companies' field sales, marketing, merchandising and direct store delivery operations. Using our deep understanding of both enterprise-level solutions and smart technologies, Quofore is a global business solutions company that leverages its knowledge for our industry-leading clients through technology and highly specialized thought leadership.

Mobile Epiphany

Business Process Enhancement
Software



Mobile Epiphany's suite of Rapid-Application-Configuration (RAC) tools enables rapid deployment of your organizations unique business processes into easy-to-use, blue-collar friendly mobile applications on all Android™-powered devices by Panasonic. Common uses are asset-focused inspections, client-focused work orders, business-focused data processes, geospatial asset and work tracking, capture of client billing data and much more. Panasonic process analysts can discover your processes in a quick discovery workshop and create your applications for you, or your internal process experts can be trained in the use of the highly visual, programming-free tools to create the applications for themselves. Touch Inspect nearly eliminates the cost, risk and time burden of the software development lifecycle, increasing ROI, reducing true cost of ownership and finally bringing simplicity and power to your mobile workforce on all Panasonic devices.

RBM Technologies

Merchandising/Marketing



Founded in 2000, RBM helps some of the world's largest retailers lower costs and increase revenue by transforming the way they manage in-store merchandising and marketing. RBM Technologies provides retailers with a complete in-store campaign planning and execution solution to help lower costs and increase revenue. We transform how retailers manage their in-store marketing, providing visibility at the store level, while centralizing the merchandising process. RBM's solutions take the guesswork out of campaign strategy, execution and compliance, helping retailers to effectively and efficiently manage programs across thousands of global store locations.



Panasonic

SOFTWARE

Reality Mobile

Video Collaboration
& Event-Monitoring

Reality Mobile provides enterprise organizations and government agencies with real-time mobile video, data visualization and collaboration using mobile devices such as the Panasonic Toughpad™. RealityVision gives users access to video, data, sensors and expertise throughout their organization and around the world at the push of a button. With a focus on meeting the enterprise need for strict security, rigorous manageability, collaboration and real-time decision making, RealityVision enables organizations to simultaneously share multiple information flows in an instant.

RealityMobile

SOTI

Mobile Device Management



SOTI Inc. is a trusted MDM solution solving the unique challenges involved in managing, securing, supporting and tracking remote mobile and desktop computing devices. SOTI's global footprint of over 10,000 MDM deployments managing millions of devices is supported by a network of 450 partners, across verticals such as education, healthcare, retail, manufacturing, government, logistics and numerous other industries. Panasonic Toughpad tablets are now compatible with MobiControl, providing a seamless and secure management experience for the enterprise.

Stratix Corporation

Enterprise Mobility Solutions

stratix
simplifies

For three decades, Stratix has simplified the complexity of mobile for enterprise customers by delivering, supporting and managing their mobile solutions. Stratix Mobile Field Service offers a unique business-rules-based engine that provides a flexible framework capable of adapting to each customer's unique environment. Our software helps reduce repeat service calls, optimizes service routes, streamlines work order processes and provides accurate customer information in real time. Enable your business users to manage changing policies in real time to enhance onsite capabilities, promote best practices and improve customer service. Establish instant communication with back-office CRM/ERP systems. Eliminate costly errors, improve SLA response times and increase customer satisfaction. Deliver new rules to optimize productivity, accountability and compliance. Easily deploy geo requirements, performance metrics and proof of service.

Ventureforth

Field Maintenance/Work Order Management

VENTUREFORTH
ENTERPRISE MOBILE SOLUTIONS

Ventureforth, Inc. is an Oracle Certified Partner that works exclusively with Oracle. Founded in 1995, Ventureforth (ranked in the Inc. 5000 in 2008, 2009 and 2010) is a global leader in mobilizing the workforce. By combining industry-leading technology solutions and best practices, our mobile computing solutions deliver real-world, quantifiable value. Our customers span every industry, from multi-national corporations to mid-sized businesses, spanning the globe. Whether you're connected or disconnected, you will be able to perform your work orders, receive parts, physically inventory your assets and many other transactions using your rugged laptop or tablet. The vMobile suite of applications works with the Oracle suite of business applications. Ventureforth uses Oracle middleware, database and Cyclo Agentry — the Gartner leading Mobile Enterprise Application Platform (MEAP). Its solutions run on all popular platforms and devices and comply with the strictest security requirements.

TOUGH PAD

SOLUTIONS FOR BUSINESS



Panasonic

SERVICES

Managed IT Services

Tier-1 help-desk services, providing tablet hardware and operating system support Monday-Friday 9 am to 5 pm. In-depth troubleshooting or access is coordinated through local deskside support resources.

Tier-2 services, providing tablet hardware and operating system support Monday-Friday 9 am to 5 pm. Remote troubleshooting tools are utilized. This service provides resources to assist Level-1 support resolve technical problems and investigating elevated problems by confirming problem validity and seeking known solutions for more complex issues. This is suitable for locations where there are no local deskside technicians available for advanced troubleshooting.

Network Monitoring and Management services include alert/alarm monitoring, device operating system patch management, and performance reporting. These functions provide effective problem diagnostics and statistical gathering of traffic to enable more efficient administration and network tuning.

Frontline Consulting

Frontline consulting service is a project management-driven service that assigns Panasonic technology consultants to ensure a successful product deployment. The consultants specialize in every phase of your deployment, including:

IT Management Technologies □ Network & Wireless Technologies □ Software Development □ Field Engineering

The Panasonic Consultant Service team will follow your deployment through every phase of the information technology lifecycle, which includes planning, engineering, validation, deployment and post-deployment wrap up.

Deployment, Maintenance and Support

Panasonic offers a comprehensive suite of solutions to help roll out, install, support and monitor your technology.

Deployment Services

Frontline deployment service

Frontline deployment service (less than 150 units)

CF-S09TFMFDSVC

CF-S09TFMDSVC

Project Management Services

Project / logistics management (per Day)

Project / logistics management (per Unit)

CF-SVCFLDPROJ

CF-SVCPROJMGMT



Panasonic

SERVICES

Extended Warranty & Protection Plus Service Programs

Extended Warranty*

This warranty enables your organization to extend the 3-year standard warranty coverage that comes with every Panasonic Toughpad™ computer to either 4 or 5 years depending on budget needs. A separate battery warranty program is available under the Extended Warranty Battery Replacement program.

- 1 Additional Year FZ-SVCTPEXT1Y
- 2 Additional Years FZ-SVCTPEXT2Y

Extended Battery Warranty

This warranty enables your organization to extend the 1-year standard battery warranty coverage that comes with every Panasonic Toughpad computer to either 2, 3, 4 or 5 years depending on budget needs.

- 1 Additional Year FZ-SVCTPBXW1Y
- 2 Additional Years FZ-SVCTPBXW2Y
- 3 Additional Years FZ-SVCTPBXW3Y
- 4 Additional Years FZ-SVCTPBXW4Y

Protection Plus*

This warranty adds an additional layer of protection that enhances the standard warranty coverage by protecting against accidental physical damage that occurs during regular use of a Toughpad computer. This warranty program may be purchased for the 3-year warranty period or for 1 or 2 additional years beyond the standard warranty period.

- 3 Years FZ-SVCTPNF3Y
- 4 Years FZ-SVCTPNF4Y
- 5 Years FZ-SVCTPNF5Y

Hot Swap Program**

This service minimizes user downtime by shipping customer-owned Toughpad devices for next -business-day delivery directly to your organization's users from our National Service Center to replace the Toughpad that needs to be sent in for repair. This program may be purchased for the 3-year warranty period or for 1 or 2 additional years beyond the standard warranty period.

- 3 Years FZ-SVCTPHS3Y
- 4 Years FZ-SVCTPHS4Y
- 5 Years FZ-SVCTPHS5Y

*Does not include battery replacement beyond the tablet 1-year battery warranty. If battery XW is not purchased, all battery replacements after 1 year from purchase are considered out of warranty and chargeable.

**Customer purchases the swap pool units. Spare unit quantity based on user hours and environment and should be minimum of 4% of installed units. Drive imaging included in SKU pricing. Replacement unit is shipped the same day if the call is received before 3 PM ET.



Talk to Panasonic about your mobile computing needs

Equipping your mobile workforce with tablets and accessories that meet your requirements and performance objectives requires planning and flawless execution. Panasonic — and its partners through its worldwide resources, acquisition and testing capabilities — is able to offer a high degree of full compatibility and performance. By bundling the best-matched, performance-certified components, we can offer cost advantages and economies of scale, in addition to warranties you won't find anywhere else.

We invite you to find out more about why Panasonic can best meet and exceed your mobile computing requirements. Please contact us at B2BSales@us.panasonic.com or call 1-800-662-3537.

You may also visit us at www.panasonic.com/toughpad.

Executive Office:
One Panasonic Way
1F-10, Secaucus, NJ 07094

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